

To provide you with a good service, please fill in this form fully and insert it in the box with the airbag to be serviced. The airbag that is sent back is systematically serviced (from head to toe). If the airbag is not under warranty anymore, we will give you a free quote before starting any repair. If your airbag is still under warranty, please add a copy of your purchase invoice in the package.

Register your airbag on the website www.helite-service.com to extend the limited 2 years warranty into 4 years warranty.



IMPORTANT - Please send back the full airbag with all components (cartridge full or empty, lanyard, mechanical parts) cleaned. Please don't forget anything in the pockets.

* : *mandatory fields*

CONTACT FOR SHIPPING	<i>Click the boxes * :</i>		ADDRESS * <i>(sending back)</i>	
	<input type="checkbox"/> RETAILER	<input type="checkbox"/> CUSTOMER		
	SURNAME *		N°	
	NAME *		Street	
	Phone			
	Mobile *			
Email *		Post Code		
Inquiry date: / / 2019		City		
Package shipped date: / / 2019		Country		
REASON	<input type="checkbox"/> REPAIR (Free quote)	<input type="checkbox"/> SERVICE		
	<input type="checkbox"/> OTHER:...			
DESCRIPTION	<input type="checkbox"/> Fall (testimonials are very appreciated)	<input type="checkbox"/> No Fall		
	<input type="checkbox"/> Fall: nothing wrong to report	<input type="checkbox"/> Never any fall nothing wrong to report		
	<input type="checkbox"/> It worked perfectly but it's now broken	<input type="checkbox"/> Problem though normal use of the airbag		
	<input type="checkbox"/> Fall: It didn't work			
DETAILS	<input type="checkbox"/> torn textile	<input type="checkbox"/> Airbag mechanism problem		
	<input type="checkbox"/> velcro problem / zip problem	<input type="checkbox"/> other (please describe):...		
	<input type="checkbox"/> Snap fastener problem			
<u>REASON FOR RETURNING THE PRODUCT *</u>				
<i>(please describe why you are returning the product or what problem you encounter with the product)</i>				
<i>You can also describe your fall precisely so we understand the circumstances undergone by the airbag (frequency of the airbag use, number of falls, where did you fall, obstacle impacted, type of ground impacted) , ...</i>				
COMMENTS				

*Please encircle the parts that are faulty or damaged**

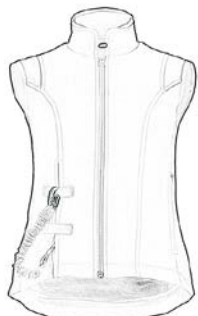
LOCATION OF THE PROBLEM



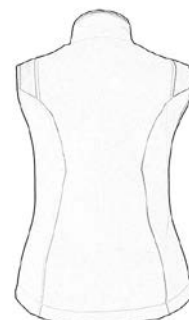
Air Jacket



Zip'in Airbag



Airshell Gilet or Prestige



Airshell Blouson



Airshow

